

'Making Waves' - Panel Discussion



Mary Roach
Head of Global Partnerships
Loowatt



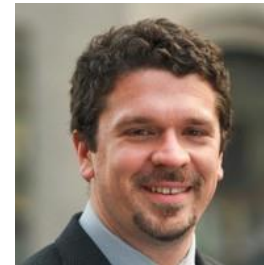
Abigail Steinberg
Project Manager
FIBR



Dickson Marira
Director of Projects & Finance
Wonderkid Multimedia



Sandy Hwang
VP of Business Analytics and Development
Safe Water Network

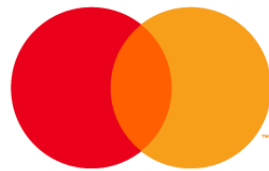


Moderator:
Daniel Waldron
Digital Finance Specialist
CGAP

Loowatt



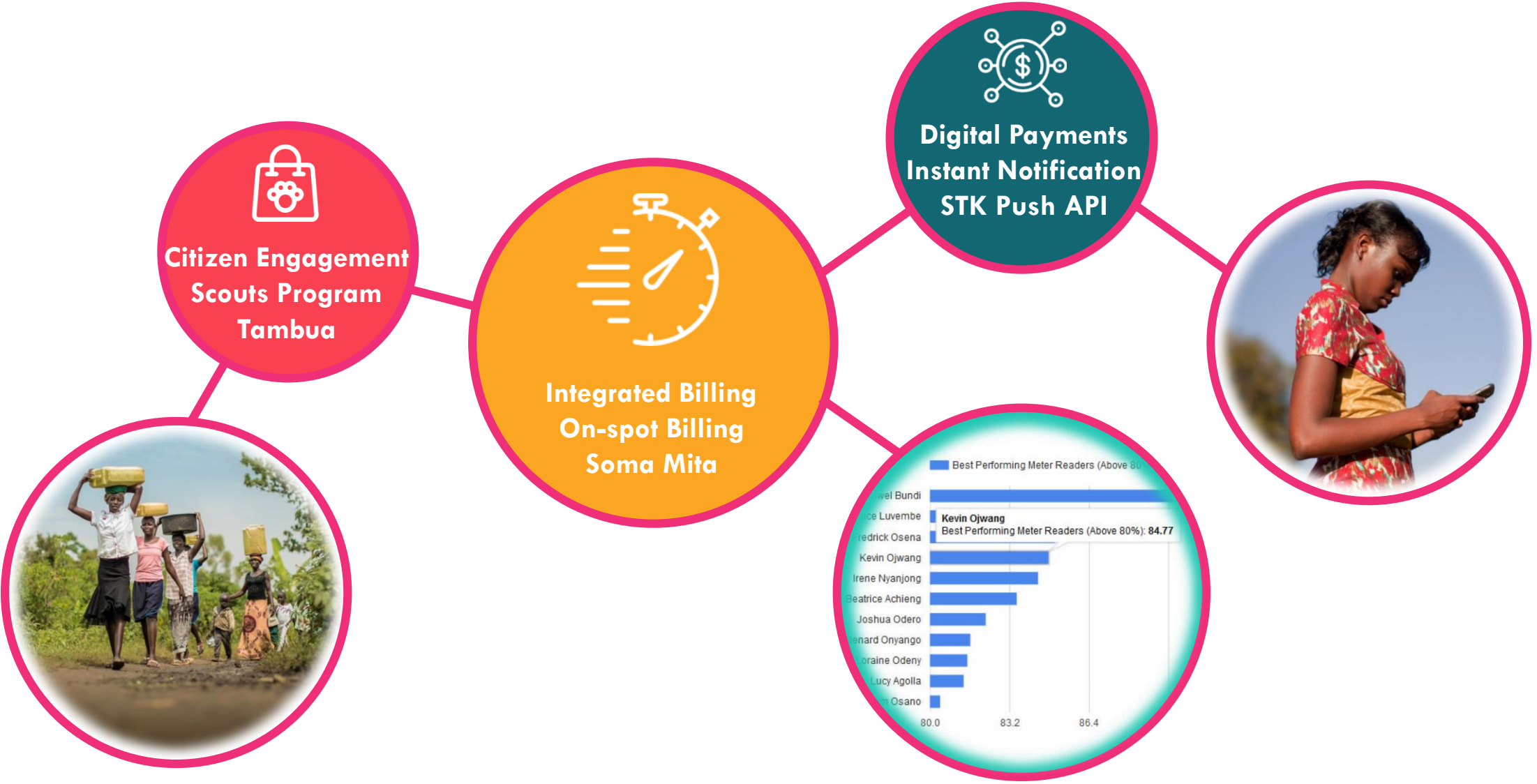
fi b r



mastercard
foundation

BFA

The Challenge



Simple, intelligent, integrated tools & dashboards that empower utilities to be **DIGITAL** and **DATA** driven

The Opportunity



EFFICIENCY

29% increase in women hired as meter readers *KIWASCO

40% reduction in the number of days to read meters in a billing cycle *MUWASCO



TRUST

Over **1,000,000** complaints received & resolved *CUMULATIVE

60% reduction in the average complaint resolution time *KIWASCO



REVENUE +

8% increase in revenue billed
28% increase in revenue collected

71% increase in the number and **50%** increase in the value of mobile money transaction *KIWASCO



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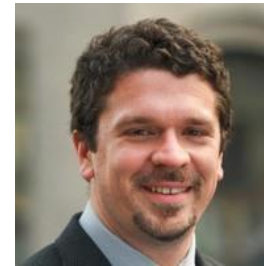
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Questions?